

# ECHO Client Issues

**Frank Corprew**

([corprew@killians.gsfc.nasa.gov](mailto:corprew@killians.gsfc.nasa.gov))

**ECHO Operations Workshop**

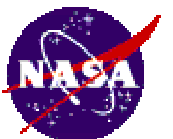
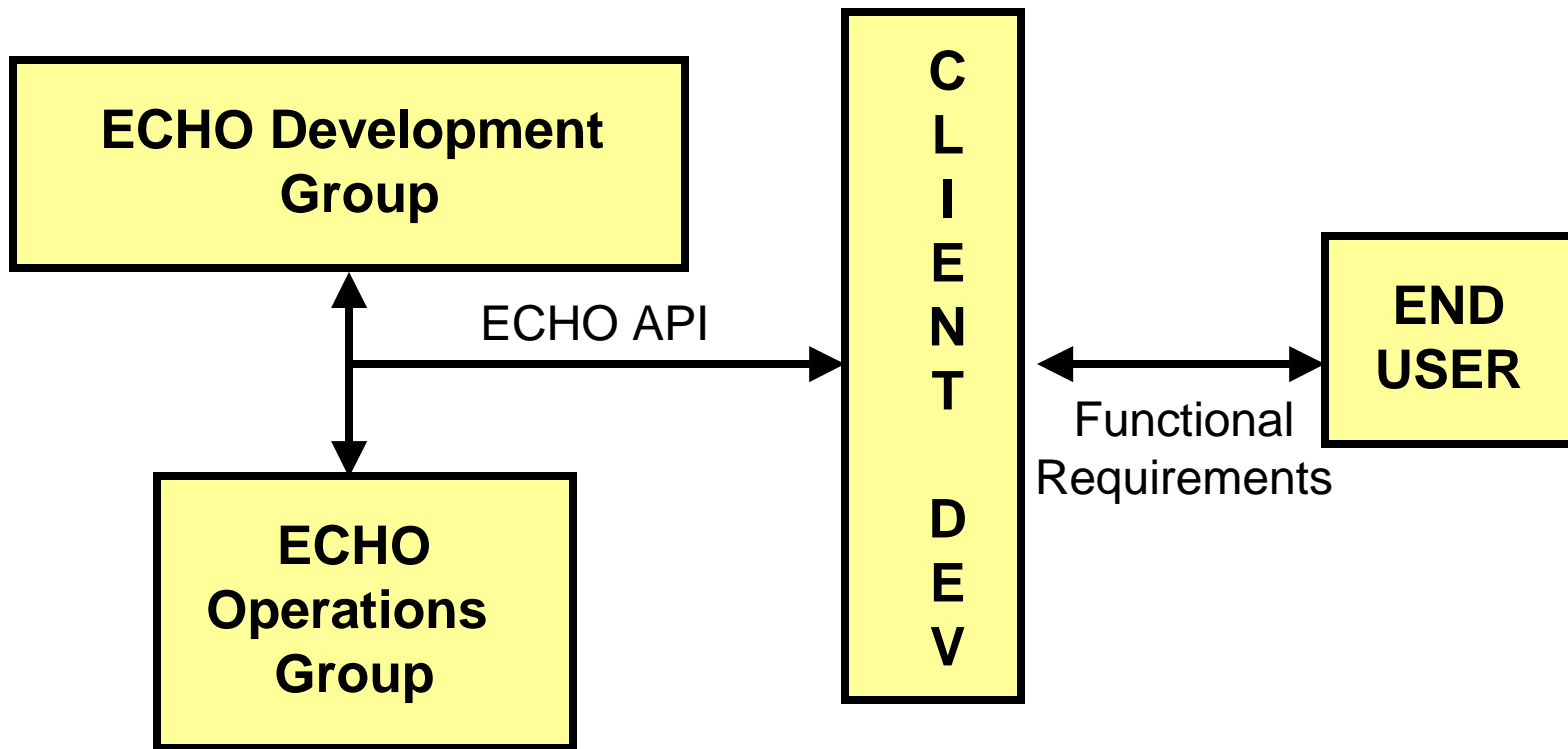
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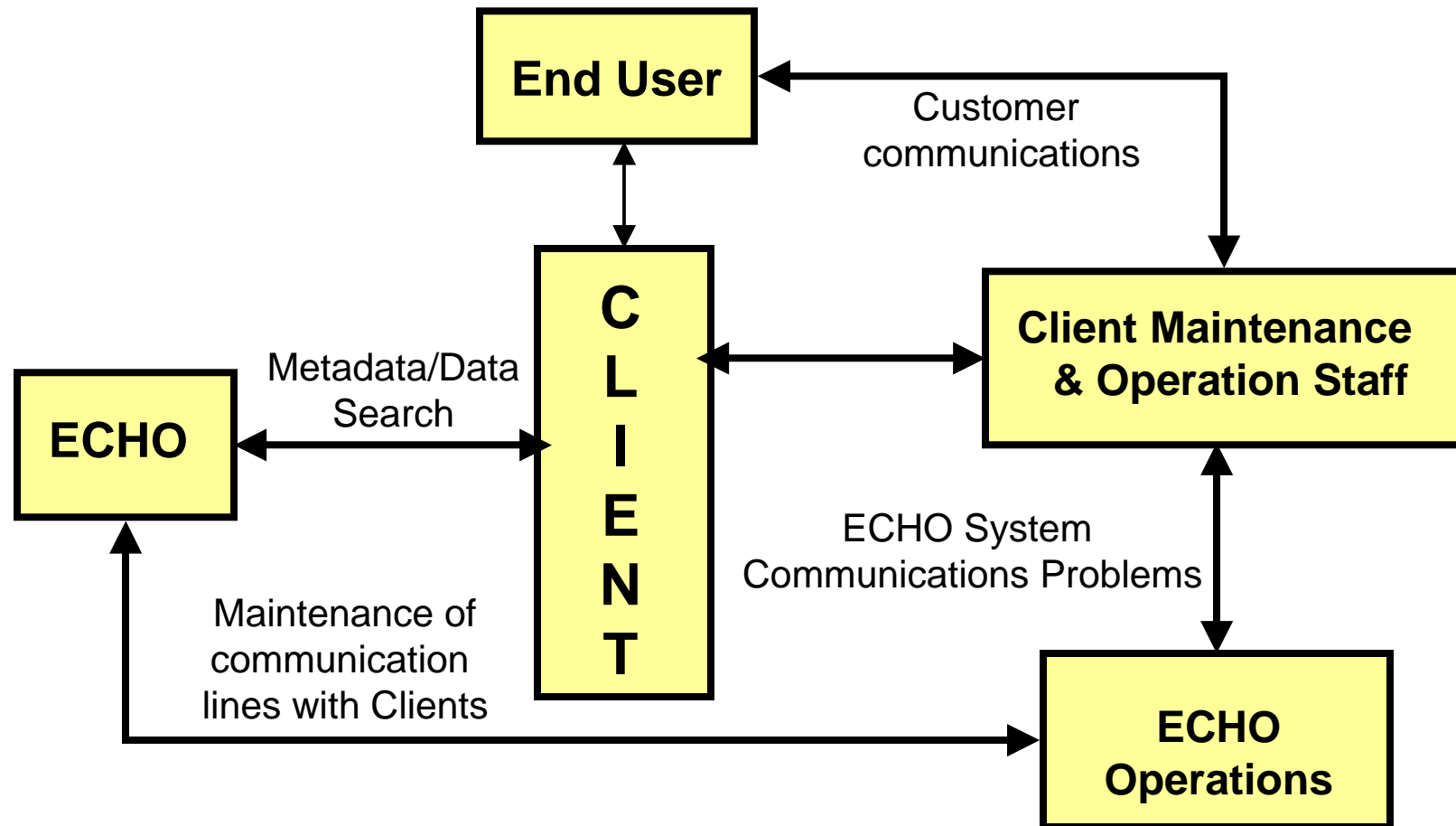
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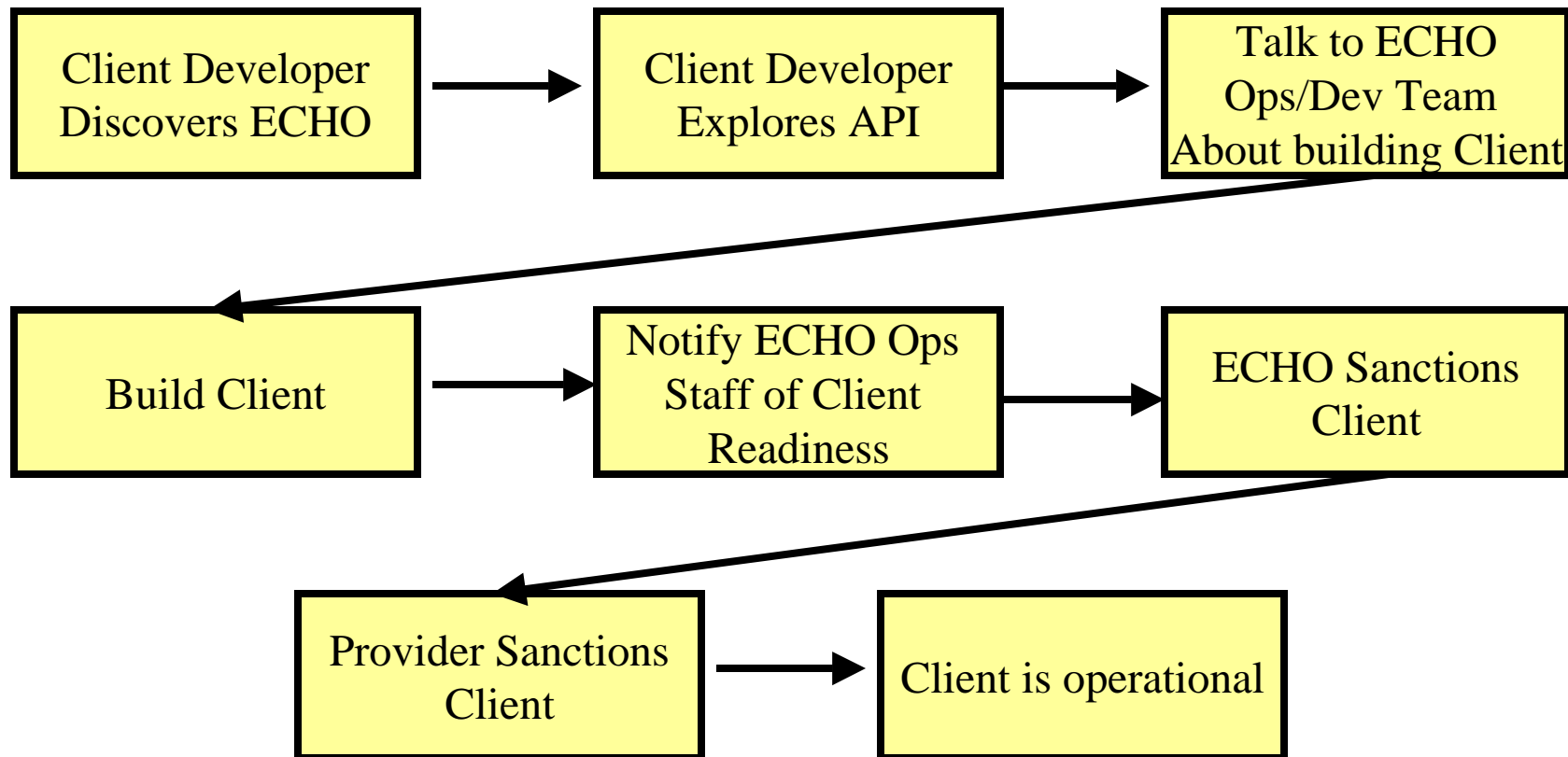
# Client Developers



# Client Maintenance & Operations Staff



# Process for Becoming an ECHO Client



# ECHO Client Issues

- Process for ECHO sanctioning of client?
- Process for provider sanctioning of client?
- Who controls level of client access?
- Who controls level of client use of ECHO resources?
- What support is offered by the client? Will there be a user support office?



# ECHO Client Issues

- How will client orders be identified to ECHO and to providers?
- Who does client developer contact about building client?
- What is the responsibility of client in reporting problems?
- How are metadata problems resolved??



# ECHO Client Issues

- Other issues???

